

Appendix A

Community and Wellbeing Scrutiny Committee (CWBSC) Scrutiny Recommendations and Information Request Tracker 2023-24

The Recommendations Tracker is a standing item on committee agendas, and documents the progress of scrutiny recommendations, suggestions for improvement, and information requests made by the Community and Wellbeing Scrutiny Committee at its public meetings and as part of task and finish group reviews. Scrutiny recommendations, suggestions for improvement, and information requests will not be removed from the tracker until full responses have been provided to the Committee by either the Cabinet, council departments, and/or external partners.

Recorded Recommendations to Cabinet from CWBSC

Meeting date and agenda item	Scrutiny Recommendation	Cabinet Member, Lead Officer, and Department	Executive Response	Implementation Status	Review date

Recorded Recommendations to external partners from CWBSC

Meeting date and agenda item	Scrutiny Recommendation	External partner	Response	Status
5 July 2023 - Local Healthcare Resources Overview	That North West London ICB colleagues are invited for further discussions relating funding settlements for Brent in relation to North West London.	Brent ICP	Accepted. Further updates will be made available as developments are confirmed.	
	That work to address the inner and outer London pay gap is further escalated, and that	Brent ICP	Accepted. Further updates will be made available as developments are confirmed.	

	bolder solutions are utilised.			
	That the Brent Integrated Care Partnership advocates for further levelling up funding for children's mental health services in the borough.	Brent ICP	Accepted. A further update is to follow in 2024/25 once discussions have taken place.	
	That the North West London ICB commits to a timescale to address the historical underfunding compared with other North West London boroughs and to equalise levels of expenditure.	Brent ICP	Accepted. A further update is to follow in 2024/25 once discussions have taken place.	
	That a collaborative approach is taken with staff, the community and managers to co-produce solutions for retention.	Brent ICP	Accepted. A further update is to follow in 2024/25 once discussions have taken place.	
	That Brent continues to advocate for healthcare funding being allocated by need, rather than population.	Brent ICP	Accepted. A further update is to follow in 2024/25 once discussions have taken place.	
	That healthcare resources are allocated to areas of Brent with greater need and deprivation, so that more targeted work can be done in these areas.	Brent ICP	Accepted. A further update is to follow in 2024/25 once discussions have taken place.	
30 Jan 2024 –	For future reports to detail assurances that,	NHS North Central London ICB	Accepted. Further updates will be provided in 2024/25 once the final consultation has been concluded.	

NHS Start Well	as a result of the increase in demand in consolidated services, mitigations were in place against staff fatigue, human error, and overcrowding of facilities.		<p>NHS Start Well to re-visit the North Central London JHOSC in July 2024 to provide the promotion and reach report as well as a paper that outlines the emerging high-level themes from the consultation responses.</p> <p>Feedback from this meeting will be taken into considerations for the next steps in the Decision-Making Business Case (DMBC). It is not anticipated asking commissioners (North Central London Integrated Care Board and NHS England) to consider the DMBC and take a decision on whether to proceed with the proposals until December 2024 or January 2025.</p>	
30 Jan 2024 – NHS Start Well	That the impact of cost to prospective parents in relation to patient choice is considered in the final business case.	NHS North Central London ICB	<p>Accepted. Further updates will be provided in 2024/25 once the final consultation has been concluded.</p> <p>NHS Start Well to re-visit the North Central London JHOSC in July 2024 to provide the promotion and reach report as well as a paper that outlines the emerging high-level themes from the consultation responses.</p> <p>Feedback from this meeting will be taken into considerations for the next steps in the Decision-Making Business Case (DMBC). It is not anticipated asking commissioners (North Central London Integrated Care Board and NHS England) to consider the DMBC and take a decision on whether to proceed with the proposals until December 2024 or January 2025.</p>	
30 Jan 2024 – NHS Start Well	That the ICB consult a wider geographical area of residents and ensure interpretation services are available in a wide variety of languages to undertake that consultation.	NHS North Central London ICB	<p>Accepted. Further updates will be provided in 2024/25 once the final consultation has been concluded.</p> <p>NHS Start Well to re-visit the North Central London JHOSC in July 2024 to provide the promotion and reach report as well as a paper that outlines the emerging high-level themes from the consultation responses.</p> <p>Feedback from this meeting will be taken into considerations for the next steps in the Decision-Making Business Case (DMBC). It is not anticipated asking commissioners (North Central London Integrated Care Board and NHS England) to consider the DMBC and take a decision on whether to proceed with the proposals until December 2024 or January 2025.</p>	
30 Jan 2024 – NHS Start Well	That post any changes that are implemented, the ICB take a view as to the impact they have made.	NHS North Central London ICB	<p>Accepted. Further updates will be provided in 2024/25 once the final consultation has been concluded.</p>	

			<p>NHS Start Well to re-visit the North Central London JHOSC in July 2024 to provide the promotion and reach report as well as a paper that outlines the emerging high-level themes from the consultation responses.</p> <p>Feedback from this meeting will be taken into considerations for the next steps in the Decision-Making Business Case (DMBC). It is not anticipated asking commissioners (North Central London Integrated Care Board and NHS England) to consider the DMBC and take a decision on whether to proceed with the proposals until December 2024 or January 2025.</p>	
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Recorded suggestions for improvement from to Council departments/partners

Meeting date and agenda item	Suggestions for improvement	Council Department/External Partner	Response	Status
5 July 2023 - Tackling Health Inequalities in Brent	That cross-council work on health inequalities is strengthened to develop a whole council approach to further addressing health inequalities.	Care, Health and Wellbeing	Senior Leadership Team session on health inequalities held. Local operational model to address health inequalities, as developed through Brent Health Matters, presented. Attention to health inequalities introduced into 24/25 Service Planning.	
	That appropriate council officers are given training on intersectionality, to further develop the organisation's understanding of intersectionality, and its impact on our residents.	Governance	Actions to address training needs is underway and discussions are taking place between the departments for arrangements and delivery.	
	That emerging neurological conditions within the community are considered for inclusion as part of Brent Health Matter's work.	Community Health and Wellbeing	BHM and public health continue to explore with communities their health concerns and tailor their work accordingly. Work on men's health including mental wellbeing and prostate cancer and on women's health issues has commenced in response to communities' priorities. Neurological condition have not emerged as a priority within the more vulnerable communities reached by BHM and public health outreach.	
5 July 2023 - Local Healthcare Resources Overview	That the proposed induction for all staff working in Brent should include attending a Brent Health Matters community event.	Community Health and Wellbeing	The BHM team have limited capacity to accommodate (and supervise for those without DBS clearance) staff attending community events to observe. It has not proved possible for provide induction opportunities for all Brent staff. However, staff joining public health and the ICP are expected to attend.	

			Invitations have been extended and taken up by senior staff in the Council and partner organisations.	
30 Jan 2024 - Brent Youth Strategy and Provision	That young people were represented as part of the Youth Strategy Steering Group. As part of this, the Committee recommended there was representation from across the sector and geographical areas in the borough so that all areas were represented.	Children and Young People	Accepted by the department. Officers will work with both internal and external partners to ensure representation is secured from all areas.	
30 Jan 2024 - Brent Youth Strategy and Provision	That officers continue to think creatively about solutions to funding of current provision.	Children and Young People	Work will continue throughout the year to ensure the best possible solutions to funding are explored to ensure the offer of the current provision.	
30 Jan 2024 - Brent Youth Strategy and Provision	To recommend that the Council communicates its communications strategy publicly so that it is widely available to young people.	Children and Young People	Accepted. Relevant strategy has been published and is available online and through Council publications.	
16 Apr 2024 – Annual School Standards and Achievements Report	To prioritise and accelerated the active enrolment programme.	Children and Young People	An update will be provided by the department during the 2024/25 municipal year. This item has been scheduled to be discussed on 28 April 2025.	
16 Apr 2024 – Annual School Standards and Achievements Report	To publicise more widely the work done between the local authority and schools to give families confidence that schools are working together with the local authority to achieve good outcomes.	Children and Young People	Accepted by the department at the meeting. Updates are provided and will be provided through various channels to ensure residents and families are well informed of the work carried out in this area.	

16 Apr 2024 – Implementation of the Brent Carer’s Strategy	That the Committee receives an update on the strategy in the next municipal year	Community Health and Wellbeing	Accepted by the department. An update on progress made will be provided to the Committee during the 2024/25 municipal year.	
16 Apr 2024 – Brent Reablement Service	That the Committee receives an update in 6 months’ time which incorporates more data.	Community Health and Wellbeing	Accepted by the department. An update on progress made will be provided to the Committee during the 2024/25 municipal year.	

Information requests from CWBSC to Council departments/partners

Meeting date and agenda item	Information requests	Council Department/External Partner	Response
5 July 2023 - Tackling Health Inequalities in Brent	To provide the latest data on Brent Health Matters’ co-production activity, through community engagement in the borough.	Community Health and Wellbeing	<p>1. BHM work with community organisations is measured using the ladder of participation:</p> <p>The Ladder of Participation</p> <p>The diagram illustrates the Ladder of Participation with five levels, each in an orange bar:</p> <ul style="list-style-type: none"> Empowering: Community controlled development Co-Creating: Devolving a degree of decision making to the community. Involving: Running events like workshops and charrettes to involve the community in the development Consulting: Seeking and taking account of their views. Informing: Telling the community about the plans <p>An upward-pointing arrow on the right side of the diagram is labeled "Rising citizen control".</p>

			<p>At present,</p> <ul style="list-style-type: none"> ➤ Community organisations that are at empowering or partnership stage is 30 ➤ Co creating- 40 ➤ Involving- 51 ➤ Consulting- 62 ➤ Informing is 160 <p>2. Events Data: Since November 2021- July 2023, we have done 136 outreach events which were attended by 7,022 people and we carried out 5,986 health checks. We have a breakdown of people seen by other teams and the findings of health checks if you need</p> <p>3. In terms of whole council approach to tackling Health Inequalities, Our current Brent Inequalities policy is due for renewal and the group is starting in October. Public Health colleagues have asked to be part of this group so we can ensure tackling health inequalities is part of this policy. This will ensure buy in at whole council level to develop action plans</p> <p>4. In line with BHM clinical priorities, there are plans to focus BHM work in our most deprived areas mainly Harlesden, Willesden and south Kilburn</p>
5 July 2023 - Local Healthcare Resources Overview	To receive information on how outreach work in schools to promote roles in Brent's health and social care sector is aligned with the Greater London Authority's academy.	Community Health and Wellbeing Department and Brent ICP	<p>Further updates from ASC and NHS will be provided as the GLA Academies do not include public health.</p> <p>In so far as the request speaks to a general interest in how CHW are promoting roles in health and care to local young people, the public health degree apprenticeship is relevant. Now in its second year, five local young people are currently undertaking apprenticeships within public health and studying for a degree at Coventry University. Public health is working with HR to review our work experience and placement offer as we receive far more requests to join the department than we can accommodate and provide a meaningful experience.</p>
21 September 2023 – Outcome of 2023 Ofsted ILACS	For the Community and Wellbeing Scrutiny Committee to receive an update on the response, improvements and	Children and Young People	A full response will be provided at a later meeting in the 2024/25 municipal year once all relevant data and updates are available.

Inspection and Current Children's Social Care Improvement Activity	outcomes made in relation to the Ofsted ILACS Inspection recommendations.		
21 September 2023 – SEND Strategy Implementation and Readiness for a Joint Ofsted / CQC Inspection	That the Committee heard directly from a member of the Harlesden cluster. Additionally, to receive a report detailing the success of the activity of the Harlesden cluster and how that was being replicated across the Borough.	Children and Young People	Accepted by the department. An update on the success of the Harlesden Cluster will be included in an update that will be provided to the Committee in the 2024/25 municipal year.
30 Jan 2024 - Brent Youth Strategy and Provision	For future reports to detail performance data so that the committee could compare how well the Council was doing in this area.	Children and Young People	Accepted by the department. Future updates to the committee will include relevant performance data and wherever available, benchmarking data.
30 Jan 2024 - Brent Youth Strategy and Provision	For future reports to be clearer about the impact of cuts and how the department mitigates against them to ensure good youth provision.	Children and Young People	Accepted by the department. Future updates to the committee will include relevant information on impacts of any further cuts and subsequent mitigation.
16 Apr 2024 – Annual School Standards and Achievements Report	To provide key performance indicator comparisons across a range of comparable boroughs	Children and Young People	Wherever possible, updated benchmarking data will be incorporated into future versions of the annual report.
16 Apr 2024 – Implementation of the Brent Carer's Strategy	To include Sri Lankan ethnic groups in the data in future reports.	Community Health and Wellbeing	Accepted by the department at the meeting. Future updates to the committee will include relevant data broken down into ethnic groups wherever possible.